



Parents at lessons:

Please pick up balls during a session as your child will hit get a lot more practice if you can!
Encourage your child if you like ("well done, good work etc ") but please do not coach or give tips it adds a bit too much pressure on your child.
Even if you play tennis yourself, it's better to let the coach make the judgement. Every now and then we will discuss your child's progress and we encourage any feedback you may wish to communicate at that time.

Payments:

A confirmation email will be sent to confirm your attendance, which will include your costs and payment details.

Payments made prior to the end of the school holidays may be subject to a \$10 discount.

All group coaching programs commence in the second week of the school term.

A \$10 late payment fee will be charged for payments not made by week 3 of your coaching term.

For ease of administration it is preferred that all payments are made **in advance** via EFT rather than in cash at the coaching venue):

Account Name - **Just N2 Tennis**

BSB - **016 515**

Account - **495348104**

Reference – **your child's name**



JUST N2 TENNIS

Player Cancellations:

All private lesson cancellations must be made 1 day in advance to allow us time to fill the booking. No shows are charged at the full rate. Cancellations made within 12 hours are charged at 50%.

Coach Cancellations:

In the event of your coach needing to cancel your lesson, you will receive an SMS to notify you. Make up lessons will be offered and will need to take place the following week. Group lessons cannot be credited and make up lessons must be scheduled within the current school term (not carried over).